

TROUBLESHOOTING

If you encounter any problems with the operation of your massage chair, please check the following troubleshooting guide for some common issues to see if they can be resolved. If the massage chair still does not work or malfunctions, please switch off the Main Power and remove the AC Plug from the Electrical Outlet and contact us.

Do not disassemble or attempt to repair the Chair by yourself.

CONDITIONS	POSSIBLE CAUSE OR ACTION
Loud sound during Kneading	These sounds are results of mechanical structure and are not indicators of machine trouble.
Knocking sound at the change of function	
Sound of the vibration	
The chair does not operate using the Remote Controller	Check the AC Plug is firmly connected to the Electrical Outlet.
	Confirm that the Main Power is switched on.
Massage rollers stop moving	Do not lean too hard against the Backrest.
Stop working during the massage	Working is time out or power off.
	It may work too long, turn it off and let it cool.

POPULAR MASSAGE CHAIR

It is 2+4 groups kneading massage rollers inside the Neck/Back position; Vibration massage for thigh position; Air massage in the seat/calf Position.

SIMPLICITY OF OPERATOR!



Instruction Manual



WARNING: For proper use, the user must read and understand the operator's manual before using this product.

SAVE THIS MANUAL FOR FUTURE REFERENCE

Thanks for you choose our Popular Massage Chair. Before operating the Massager, please read this User's Manual thoroughly for the correct methods of usage, especially the notes on Safety. This manual should be kept available for future reference after you have read it through.

CONTENTS

Important Safety Instructions	1-4
Part Names and Functions.....	5
Preparation Before Use.....	6-8
Remote Controller Instruction.....	9
Massage Programs.....	10-11
Care and Storage.....	12
Troubleshooting.....	13

IMPORTANT SAFETY INSTRUCTIONS

DANGER

-To reduce the risk of electric shock: Always unplug this appliance from the Electrical Outlet immediately after using and before cleaning.

WARNING

-To reduce the risk of burns, fire, electric shock, or injury to persons:

1. This appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
2. Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
3. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
4. Keep the cord away from heated surfaces.
5. Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
6. Never drop or insert any object into any opening.
7. Do not use outdoors.
8. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
9. Connect this appliance to a properly grounded outlet only. See Grounding Instruction.

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

DANGER

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

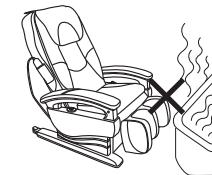
This product has a grounding plug. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.

PLEASE SAVE THESE SAFETY

IMPORTANT SAFETY INSTRUCTIONS

1. Usage Environment

- Do not use your chair in an excessively humid or dusty environment, as it may cause electrical shock or machine trouble.
- Do not put your chair in room temperature higher than 40°C.
- Do not expose your chair to heaters, stoves or direct sunlight.
- Do place and use your chair on a flat floor level.



! CAUTION

You should use the Chair in a cool room, do not increase the room temperature abruptly. It is recommended that you increase the temperature gradually to a normal Level. If you want to move the Chair that stored in a cold place to a warm place, it is advisable to use it one hour later. Machine trouble may be resulted when a cold machine is being used in a warm room suddenly.

2. Unsuitable Users

The following users must consult their doctor before use:

- Under medical care or feel unwell.
- Suffering from malignant tumours.
- Those who are suffering from severe heart diseases.
- Pregnant or menstruating.
- Spinal disorders, bent or abnormal spinal conditions
- Those who have high fever.



3. Safety Precautions During Use

- To ensure safe and correct use of the chair, do not operate the chair without reading
- Do not rest or place heavy objects on the Armrests, Footrest or Backrest. It may result in machine trouble or injury to the user should these objects topple.
- Do not use the chair with other therapeutic equipment or electric blanket, etc, as it may result in inefficacy or injury.

! CAUTION

- Do not allow children or pets to play around the chair, it may result in injury during operation of the chair.



IMPORTANT SAFETY INSTRUCTIONS

- Do not use the Chair when your body is wet.
- Do not operate the Chair with wet hands.
- Continuous long application of the massage at a position of your body may result in excessive stimulation and may be counter-effective.
- Do not insert your hand or foot along the paths of the Massage Nodes during the operation of the Chair, as it may cause injury to the user.

Suggestions

- You may place a blanket or towel over the Backrest if you prefer a softer massage.
- Using the Massage Chair as a bed is not encouraged.
- Do not apply Massage Nodes directly on the head, joints of elbows/abdomen, etc.
- The recommended usage time is 15 minutes, however, you are encouraged not to use more than 5 minutes on the same spot.

4. When the Chair Should Not be Used

In the following events, please switch the power OFF immediately and disconnect the AC power cord from the Electrical Outlet. Contact our centre for servicing:

- If the Chair is spilt accidentally with water or not in operation, continuous to use under these conditions may result in electrical shock.
- If abnormal or severe pain is felt during massage, stop operation immediately and consult your doctor.
- If you find any malfunction or any other abnormal condition during operation.
- If there is a power failure, injury may be caused when power is back unexpectedly.
- If there is severe lightning.

NOTE:

Lift the Backrest Pad regularly to check for tears in the upholstery of the Central Cloth.

IMPORTANT SAFETY INSTRUCTIONS

5. Assembly and Repair of the Chair

- Do not disassemble the back cover from the Chair, touching the inside mechanisms of the Chair may result in electrical shock.
- The Chair must only be serviced or repaired by our Service Centre, and user must not disassemble or repair the Chair oneself.



6. Things to Note about Power Plug and Cord



Check that the voltage corresponds with the specifications indicated for the Chair (only for alternative current).

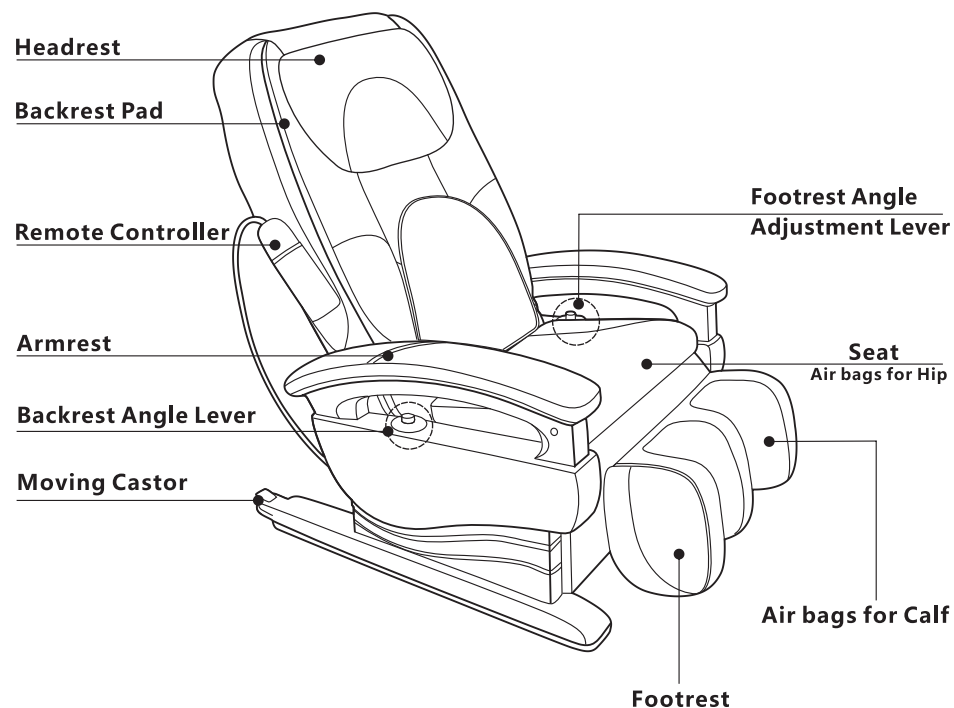
- Do not disconnect the AC Plug from the Electrical Outlet roughly.
- Do not connect or disconnect the AC Plug from the Electrical Outlet with wet hands. It may result in electrical shock or machine troubles.
- When disconnecting the AC Plug, pull it out by holding the plug and not by the cord.
- Although the operation will be stopped automatically by the Auto-Timer function, do not fail to switch off the Main Switch after operation.
- Do not place the AC cord under the Chair as it may damage the cord and result in fire or electrical shock.
- Do not use the Chair if the power cord/pulg is damaged, use attachments that recommended by our company only .
- Do not use the Chair if the Electrical Outlet is excessively loose.

7. Caution for the Remote Controller

- Do not sit, step or place heavy objects on the Remote Controller.
- Do not drop the Remote Controller. It is recommended to place it in the Remote Controller Support when not in use.
- Do not exert excessive force on the Remote Controller.
- Do not operate the Remote Controller with wet hands.
- Do not operate the Remote Controller using sharp-edged or hard objects, this may result in damage.

PART NAMES AND FUNCTIONS

	<ul style="list-style-type: none"> Check the voltage corresponds with the specifications indicated for the Chair (only for alternative current).
	<ul style="list-style-type: none"> The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. Advice a minimum distance of 1 metre from AV devices such as television or radio, to prevent signal interference.



SPECIFICATIONS

Name:	Popular Massage Chair	
Rated voltage:	<input type="checkbox"/> AC100-120V	<input type="checkbox"/> AC220-240V
Rated frequency:	50/60Hz	
Power consumption:	80W	
Working time:	15mins	
※ Note: Specifications are subject to change without notice.		

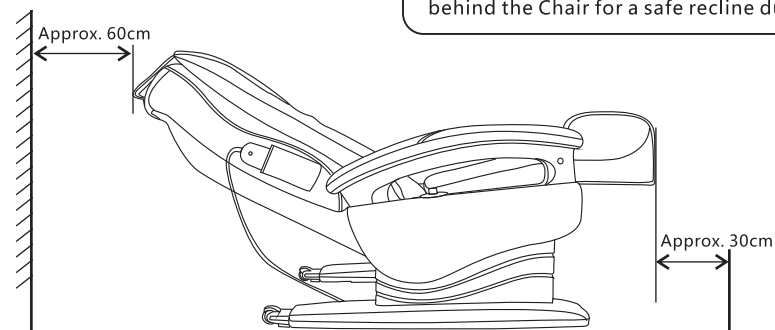
PREPARATION BEFORE USE

Placing of the Chair

- Secure sufficient space around the Chair for reclining purpose.
- Make sure that there is an allowance of more than 30cm in the front of and 60cm behind the Chair.

Suggestions

- Put a carpet under the Chair to prevent scratching of the flooring.
- Make sure that there is no obstruction behind the Chair for a safe recline during operation.

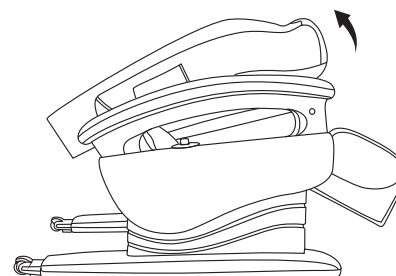


Expand/Folding the Chair

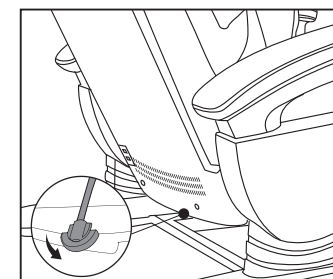
- To expand, please raise the Backrest to an upright position until a "click" sound is heard.
- To fold it for storage:

- Remove the Headrest and Backrest Pad.
- Push the Backrest Folding Lever down.
- Push the Backrest forward.

Raise Backrest to an upright position.



Push the Backrest forward to fold.



Push the Backrest Folding Lever down



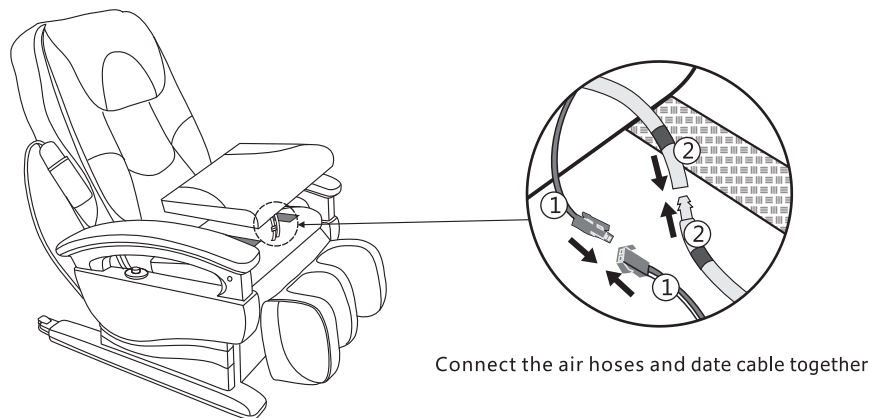
CAUTION

- Take care not to fold abruptly.
- Be careful not to get hand or fingers caught between the Armrest and Backrest.

PREPARATION BEFORE USE

Seat Cushion Installment

- Insert the Air hoses marked with the same color end to end(②, ②). To separate, pull them out only. Connect the Data Cables with the same color end to end(①, ①). To separate, press the tail-end of the small hook down then pull the plug out.
- The Seat Cushion is attached to the Seat Support with velcro tapes.



Power On

1. Connect the AC Plug to the Electrical Outlet.
2. Turn on the Main Power Switch located on the Electric Control Box.
3. Press the "⏻" button, it is ready to work.



CAUTION

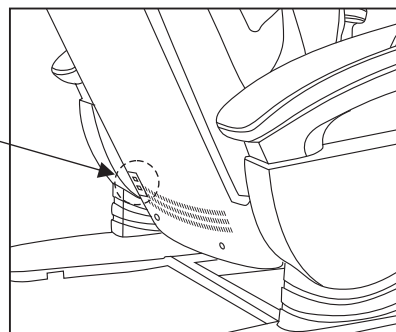
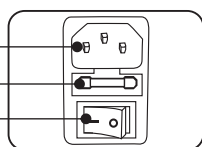
- Make sure that the AC cord is not placed under the Chair Base.
- Make sure that all switches are at the OFF position (including the Main Power Switch) before the AC Plug is connected to an Electrical Outlet.



Electrical Outlet

Fuse

Power switch

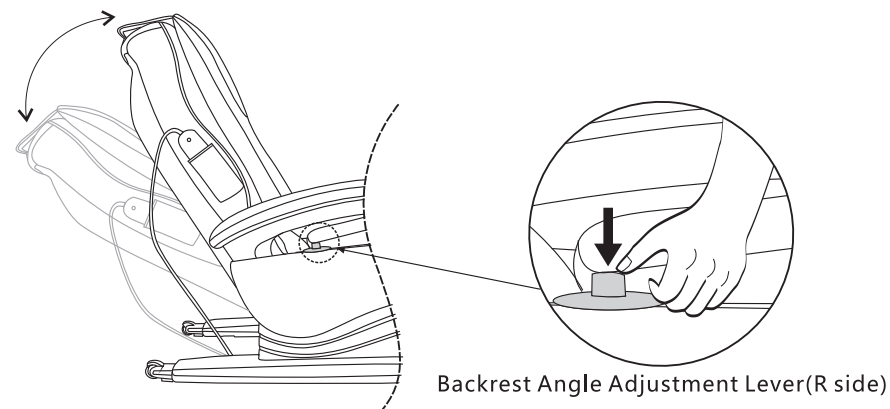


PREPARATION BEFORE USE

How to Use the Reclining System

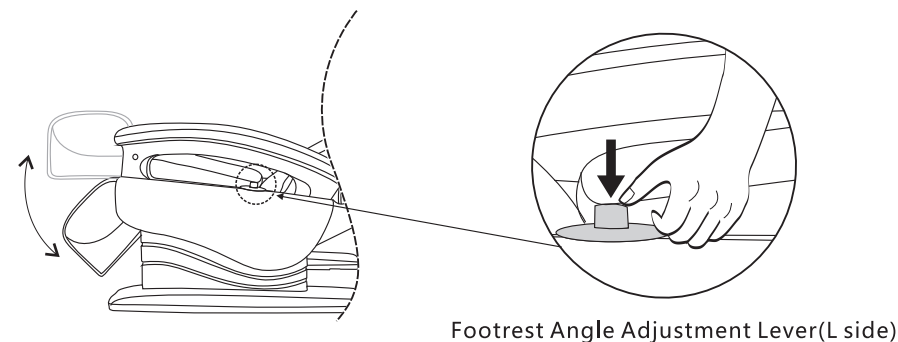
Backrest

While sitting in the chair, recline or incline the Backrest by pressing the backrest angle adjustment lever slightly. Meanwhile leaning backward or forward to suit your desired angle and release it to be locked.

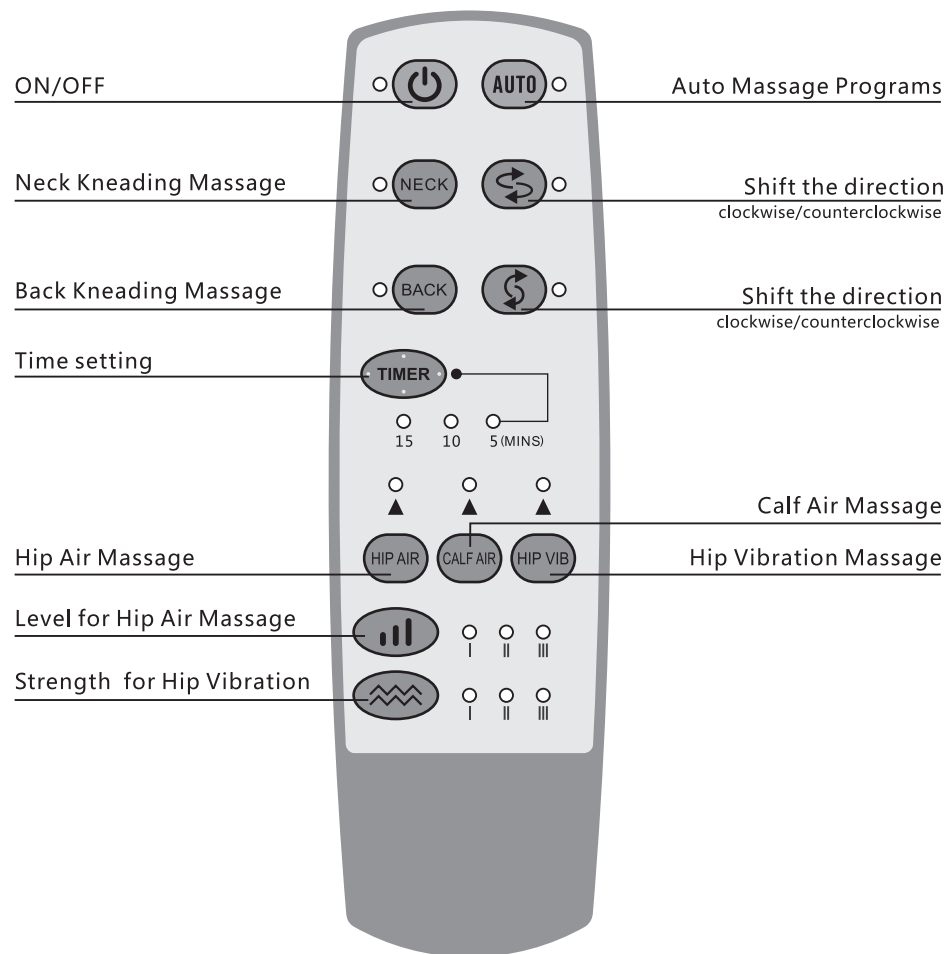


Footrest

The Footrest angle can be adjusted by pressing the footrest angle adjustment Lever slightly. It is upward to your desired angle while lifting the legs and loosen the lever to lock the position. To lower, just press the Footrest downward with your legs to adjust your desired angle and loosen to be locked.

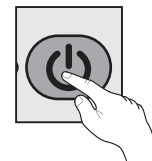


REMOTE CONTROLLER INSTRUCTION



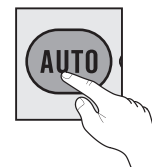
MESSAGE PROGRAMS

ON/OFF



1. Connect the AC Plug to the Electrical Outlet.
2. Turn on the Power Switch located at the back of Backrest.
3. Press the "ON/OFF" button, it is ready to work.
4. The default massage time is 15 minutes and the programs will be closed automatically after 15 minutes.
5. Press the button again to stop.

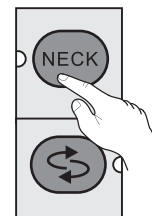
1. AUTOMATIC MESSAGE PROGRAM



- Press the "AUTO" button and the chair will start the full body program automatically, including the hip and calf Air Massage. Press it again to stop.

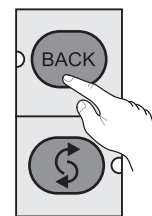
2. MANUAL MESSAGE PROGRAMS

a) Neck Kneading Massage



- Press the "NECK" button, it begins to Kneading Massage on neck and the correspond indicator is lighting. Press it again to stop.
- Press the "Shift direction" button to shift direction in the neck massage. (clockwise/counterclockwise)

b) Back Kneading Massage



- Press the "BACK" button, it begins to Kneading Massage on back and the correspond indicator is lighting. Press it again to stop.
- Press the "Shift direction" button to shift direction in the back massage. (clockwise/counterclockwise)

c) Hip Air Massage



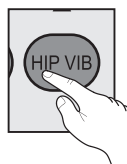
- Press the "HIP AIR" button, it begins to Air Massage on hip and the correspond indicator is lighting. Press it again to stop.
- Press the "Level" button to customize the levels to your need and the correspond indicator is sparkle. 3 levels are available that is Low, Medium and High which can be chosen one by one.

MASSAGE PROGRAMS



D)Calf Air Massage

- Press the "CALF AIR" button, it begins to Air Massage on calf and the correspond indicator is lighting. Press it again to stop.
- Press the "|||" button to customize the levels to your need and the correspond indicator is sparkle. 3 levels are available that is Low, Medium and High which can be chosen one by one.



E)Hip Vibration Massage

- Press the "HIP VIB" button, it begins to vibration massage on Hip and the correspond icon is lighting on the LCD. Press the it again to stop massaging.
- Press the "〰〰〰" button to adjust the speed and 3 strengths are available.

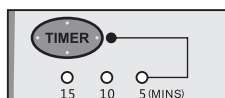
F)The "|||" button allows you to adjust the levels for both hip Air Massage and calf Air Massage to your need. 3 levels are available that is Low, Medium and High which can be chosen one by one.



G)The "〰〰〰" button allows you to adjust the levels for hip vibration as your need only. 3 levels are available that is Low, Medium and High which can be chosen one by one.



8) After starting the unit press the "TIMER" button it to do time setting that is 5,10, 15minutes. The default massage time is 15 minutes.



CARE AND STORING

1.Storing the Chair

- Make sure the power is turned off and pull the plug out from the outlet when it is kept.
- Wipe off dust and dirt from the chair. Keep it clean and away from places of high humidity. Damp and dust will shorten the machine's life and may become the causes of mouldy or dirty marks.
- If the chair is not in use for a long period of time, cover the chair with a dustproof cover to protect it from dust.

Suggestions

→Please keep away from direct sunlight or heating appliances like heat stove It could cause discolouration or deterioration.

2.Cleaning Of Remote Controller

- Remove fouling on the Remote Controller with a piece of dry cloth. As a wet cloth may cause damage.

3.Cleaning Of Leather

- To clean the leather sections, wipe with a piece of cloth impregnated with neutral detergent at first. Then remove the detergent with a soft cloth wetted with water and air dry.
- Use a piece of dry cloth to wipe over the painted areas.



CAUTION

- Don't use diluents, volatile oil or bleaching powder will cause discolouration or cracks.
- Do not use the iron.